

Customer Satisfaction Form of Measurement and Evaluation

Date : / / 2023

FME. It offers you the product it produces with an understanding based on customer satisfaction, at a quality and affordable price. Please fill in this form, which we have prepared in order to guide our continuous improvement works by taking your opinions about our products and services, and send it to us.

Mark your reviews in the boxes on the side.



We thank you and wish you success in your work.

Of the filled up a form	
Name and	:
Task	:
Company	:
Name	:
Tel	:
Fax	:
E-Mail	:

A- PRODUCT

		verygood	good	Normal	bad
1. Your purchased of the product:	Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Price (compared to products of similar quality)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	On-time delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	it meets your expectations in terms of.				

2- Does the capacity of our company meet your demand?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- Quality control,solutions and suggestions made when you have complaints about the product are satisfactory.		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- Salespeople have sufficient technical knowledge of the product and high communication skills		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5- Speed of service to meet your expectations					
6- If you have problems, requests and demands, does the speed of action and the content of the actions taken please you?					
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